

Date	Category Direct / Indirect	Type	Location	Complaint Description
1/01/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not contacted upon their request.
2/01/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Operational adjustments were made. Caller advised of investigation, results and actions.
4/01/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Operational adjustments were made. Caller not able to be contacted.
6/01/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
6/01/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Operational adjustments were made. Caller not able to be contacted.
8/01/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
11/01/2016	Complaints Line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised.
10/01/2016	Complaints Line	Noise	Ulan Road	Monitoring results indicated acceptable noise levels. No actions required. Caller not contacted upon their request.
10/01/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
11/01/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not contacted upon their request.
15/01/2016	Complaints Line	Noise	Winchester Crescent	No actions required. Caller advised of investigation, results and actions.
17/01/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
19/01/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
19/01/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
27/01/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller not able to be
28/01/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
1/02/2016	Complaints Line	Noise	Ridge Road	No actions required. Caller advised of investigation, results and actions.
1/02/2016	Complaints Line	Noise	Winchester Crescent	No actions required. Caller advised of investigation, results and actions.

2/02/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
4/02/2016	In Person	Dust	Moolarben Road	No actions required. MCO Air Quality Monitoring Network discussed with complainant in person.
6/02/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
8/02/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
8/02/2016	Complaints Line	Blast	Ridge Road	No actions required. Monitoring results indicated acceptable blast results. Caller added to blast notification register. Caller advised of investigation, results and actions.
8/02/2016	Complaints Line	Blast	Ridge Road	No actions required. Monitoring results indicated acceptable blast results. Caller advised of investigation, results and actions.
9/02/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
12/02/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
13/02/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
13/02/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
13/02/2016	Complaints Line	Blast	Ridge Road	No actions required. Monitoring results indicated acceptable blast results. Caller advised of investigation, results and actions.
21/02/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
22/02/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
20/02/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
20/02/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
21/02/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
23/02/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
24/02/2016	Complaints Line	Noise	Ridge Road	No actions required. MCO Noise Monitoring and Management discussed with caller.
25/02/2016	Complaints Line	Noise	Moolarben Road	No actions required. Caller advised of results and actions.

1/03/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
2/03/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
3/03/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
3/03/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
3/03/2016	Complaints Line	Noise	Cope Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
6/03/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
7/03/2016	Complaints Line	Noise	Maiala Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
7/03/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
11/03/2016	Complaints Line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
11/03/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
12/03/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
13/03/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller not able to be contacted.
14/03/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
15/03/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
16/03/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
19/03/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.

19/03/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
20/03/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
20/03/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
23/03/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
24/03/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
24/03/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
26/03/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
29/03/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
3/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
3/04/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
3/04/2016	Complaints Line	Dust	Maiala Road	Investigation revealed no unusual mining operations were occurring at the time. No actions required. Monitoring results indicated acceptable dust levels. MCO air quality and monitoring network discussed with caller.
4/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
4/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
5/04/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
4/04/2016	Complaints Line	Noise	Maiala Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. MCO Noise Monitoring and Management discussed with caller.
5/04/2016	Complaints Line	Noise	Mayberry Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.

8/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
8/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
9/04/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
14/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
15/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
16/04/2016	Complaints Line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
16/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
17/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
20/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. MCO noise and air quality monitoring network discussed. Caller advised of results and actions.
20/04/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
20/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
21/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
26/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
26/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
27/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
28/04/2016	Complaints Line	Noise	Moolarben Road	No actions required. No investigation undertaken due to blocked access to property. Caller contacted and advised.

28/04/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
2/05/2016	Complaints Line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
5/05/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
7/05/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
8/05/2016	Complaints Line	Noise	Mayberry Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
11/05/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
11/05/2016	Telephone	Other	Ulan Road	No actions required. Caller advised of investigation, results and actions.
14/05/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
14/05/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
20/05/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
22/05/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
30/05/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
30/05/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
30/05/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
31/05/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
31/05/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
3/06/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.

3/06/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
4/06/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
5/06/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
12/06/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
12/06/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
14/06/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
17/06/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
26/06/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
26/06/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
26/06/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
29/06/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
3/07/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
4/07/2016	Complaints Line	Blast	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. No actions required. Monitoring results within compliance levels. Caller advised of investigation, results and actions.
9/07/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
9/07/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
9/07/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.

9/07/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
15/07/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
16/07/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
16/07/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
30/07/2016	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. No actions required. Caller advised of investigation, results and actions.
30/07/2016	Complaints Line	Blast	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Monitoring results within compliance levels. Caller advised of investigation, results and actions.
30/07/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
14/08/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
14/08/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
15/08/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
15/08/2016	Complaints Line	Blast	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Monitoring results within compliance levels. Caller advised of investigation, results and actions.
23/08/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
27/08/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
29/08/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
30/08/2016	Complaints Line	Noise	Mayberry Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
6/09/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.

30/11/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
30/11/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
6/12/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
6/12/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Complainant was not able to be contacted.
5/12/2016	Telephone	Other	Ridge Road	No Investigation required
7/12/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
7/12/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
8/12/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
10/12/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
10/12/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
11/12/2016	Email	Noise	Ridge Road	No Investigation was Conducted Caller advised of investigation, results and actions.
23/12/2016	Email	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
23/12/2016	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
27/12/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
28/12/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
28/12/2016	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.