

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
January to March data can be found in monthly monitoring reports				
1/04/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
1/04/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
2/04/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
5/04/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
6/04/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
7/04/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
9/04/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
10/04/2015	Direct – Response line	Blasting	Ridge Road	No actions required. SMS blast notification sent. Caller advised of investigation, results and actions.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
10/04/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
11/04/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
11/04/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller not able to be contacted.
12/04/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
12/04/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
22/04/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
28/04/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
29/04/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
29/04/2015	Direct – Response line	Noise	Other	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
30/04/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
30/04/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
1/05/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
3/05/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
6/05/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
16/05/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
18/05/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
18/05/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
19/05/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
19/05/2015	Direct – Response line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Operational adjustments were made. Caller advised of investigation, results and actions.
19/05/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. No actions required. Caller advised of investigation, results and actions.
21/05/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. No actions required. Caller not able to be contacted.
24/05/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
24/05/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
24/05/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
25/05/2015	Direct – Response line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
1/06/2015	Direct – Response line	Blasting	Winchester Crescent	No actions required. Monitoring results indicated acceptable vibration and overpressure levels. Caller advised of investigation, results and actions.
2/06/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
2/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
3/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
4/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
6/06/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
6/06/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
9/06/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
11/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
12/06/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
12/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
13/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
13/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
14/06/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
14/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
15/06/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
15/06/2015	Direct – Response line	Odour	Winchester Crescent	No actions required. MPEA and EC attended the complainants residence. No Odour observed. Caller advised of investigation, results and actions.
15/06/2015	Direct – Response line	Blasting	Winchester Crescent	No actions required. Monitoring results indicated acceptable vibration and overpressure levels. EC met with the complainant. Caller advised of investigation, results and actions.
15/06/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
16/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
16/06/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
16/06/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
17/06/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
20/06/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
21/06/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
21/06/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
21/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
21/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
22/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
22/06/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
23/06/2015	Direct – Response line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
23/06/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
23/06/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
23/06/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
24/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
24/06/2015	Direct – Response line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
25/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
27/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
27/06/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
28/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
28/06/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
29/06/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
29/06/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
29/06/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
29/06/2015	Direct – Response line	Blasting	Winchester Crescent	No actions required. Monitoring results indicated acceptable vibration and overpressure levels. Caller advised of investigation, results and actions.
2/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. No actions required. Caller advised of investigation, results and actions.
3/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
4/07/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
5/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
8/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
8/07/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
10/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
11/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Operational adjustments were made. Caller not able to be contacted.
15/07/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. No actions required. Caller not able to be contacted.
16/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. No actions required. Caller not able to be contacted.
18/07/2015	Direct – Response line	Noise	Cope Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
19/07/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
19/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
19/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
19/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
19/07/2015	Direct – Response line	Noise	Cope Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
19/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
19/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
19/07/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
19/07/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
20/07/2015	Direct – Response line	Noise	Other	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
20/07/2015	Direct – Response line	Noise	Cope Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
20/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
20/07/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
21/07/2015	Direct – Response line	Noise	Cope Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
21/07/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
21/07/2015	Direct – Response line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
22/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
27/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
28/07/2015	Direct – Response line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
29/07/2015	Direct – Response line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
30/07/2015	Direct – Response line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
1/08/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller not able to be contacted.
1/08/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
1/08/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
1/08/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
2/08/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
1/08/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Operational adjustments were made. Caller not able to be contacted.
2/08/2015		Noise		

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
	Direct – Response Line		Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
4/08/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
8/08/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
8/08/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
8/08/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
8/08/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
9/08/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
9/08/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
9/08/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
9/08/2015		Noise		

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
	Direct – Response Line		Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
10/08/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
10/08/2015	Direct – Response Line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
11/08/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
12/08/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. No actions required. Caller not able to be contacted.
14/08/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
15/08/2015	Direct – Response Line	Noise	Cope Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
15/08/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
15/08/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
16/08/2015		Noise	Ridge Road	

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
	Direct – Response Line			Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
16/08/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
17/08/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
20/08/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
21/08/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
21/08/2015	Direct – Response Line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
21/08/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
21/08/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
22/08/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller not able to be contacted.
23/08/2015		Noise	Ulan Road	

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
	Direct – Response Line			Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Thunder, lightning and rain were present in area. Caller not able to be contacted.
23/08/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
24/08/2015	Direct – Response Line	Blasting	Other	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Blast monitoring results within criteria levels. Caller advised of investigation, results and actions.
27/08/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
30/08/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
30/08/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
30/08/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
30/08/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
30/08/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
31/08/2015		Noise	Ulan Road	

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
	Direct – Response Line			Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
31/08/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
2/09/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
4/09/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
5/09/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
5/09/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
6/09/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted. Complainant not contacted upon their request.
7/09/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
8/09/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
10/09/2015		Noise	Ridge Road	

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
	Direct – Response Line			Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
11/09/2015	Direct – Response Line	Noise	Ulan Road	No actions required. Caller not able to be contacted. Complainant not contacted upon their request.
11/09/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
13/09/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
13/09/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
15/09/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
21/09/2015	Direct – Response Line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
28/09/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
29/09/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
1/10/2015		Noise	Ulan Road	

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
	Direct – Response Line			Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not contacted upon their request.
1/10/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller not contacted upon their request.
3/10/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller not able to be contacted.
7/10/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
7/10/2015	Direct – Response Line	Dust	Ulan Road	Investigation undertaken. No actions required. Caller not contacted upon their request.
13/10/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
15/10/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not contacted upon their request.
20/10/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
22/10/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. No actions required. Operational changes made to improve outcomes. Caller not contacted upon their request.
24/10/2015		Noise	Ulan Road	

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
	Direct – Response Line			Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller not contacted upon their request.
24/10/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not contacted upon their request.
25/10/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not contacted upon their request.
27/10/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
29/10/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not contacted upon their request.
29/10/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
29/10/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller not able to be contacted.
30/10/2015	Direct – Response Line	Noise	Cope Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
30/10/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. No actions required. Caller not able to be contacted.
30/10/2015		Noise	Ulan Road	

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
	Direct – Response Line			Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not contacted upon their request.
30/10/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
30/10/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
30/10/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not contacted upon their request.
30/10/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
30/10/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller not able to be contacted.
31/10/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not contacted upon their request.
31/10/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. No actions required. Operational changes made to improve outcomes. Caller not contacted upon their request.
31/10/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
1/11/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller not contacted upon their request.
1/11/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
2/11/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not contacted upon their request.
3/11/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not contacted upon their request.
3/11/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made.
3/11/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes.
10/11/2015	Direct – Response Line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
10/11/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
11/11/2015	Direct – Response Line	Odour	Winchester Crescent	No actions required. No odour observed during shift. Caller not able to be contacted.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
13/11/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not contacted upon their request.
16/11/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
23/11/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not contacted upon their request.
30/11/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required.
3/12/2015	Direct – Response Line	Dust and Blasting	Cope Road	No actions required. Blast and dust results within criteria. Caller advised of investigation, results and actions.
4/12/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
5/12/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
5/12/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not contacted upon their request.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
6/12/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller not able to be contacted.
8/12/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
8/12/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller not contacted upon their request.
8/12/2015	Direct – Response Line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
10/12/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not contacted upon their request.
10/12/2015	Direct – Response Line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
11/12/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.

Date	Category Direct / Indirect	Type	Complainant Name	Complaint Description
19/12/2015	Direct – Response Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.
19/12/2015	Direct – Response Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller not able to be contacted.
24/12/2015	Direct – Response Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Operational changes made to improve outcomes. Caller advised of investigation, results and actions.