

Date	Category Direct / Indirect	Type	Location	Complaint Investigation
6/01/2018	Complaints Line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required.
27/01/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required.
27/01/2018	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
27/01/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made..
28/01/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required.
26/02/2018	Complaints Line	Blast	Winchester Crescent	Investigation revealed that no blast was fired by MCO on 26/02/2018.
6/03/2018	Complaints Line	Blast	Winchester Crescent	Investigation revealed a blast was fired at MCO on 06/03/18. Overpressure and vibration results within compliance limits.
7/03/2018	Complaints Line	Blast	Winchester Crescent	Investigation revealed a blast was fired at MCO on 07/03/18. Overpressure and vibration results within compliance limits.
11/03/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required.
12/03/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required.
19/03/2018	Complaints Line	Other	Ridge Road	No action required.
21/03/2018	Complaints Line	Blast	Winchester Crescent	Investigation revealed a blast was fired at MCO on 06/03/18. Overpressure and vibration results within compliance limits.
27/03/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
1/04/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required.
3/04/2018	Complaints Line	Blast	Winchester Crescent	Investigation revealed that no blast was fired by MCO on 03/04/18.
6/04/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required.
10/04/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.

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11/04/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
11/04/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required.
21/04/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
22/04/2018	Email	Blast	Wyaldra Lane	Investigation revealed a blast was fired at MCO on 21/04/18. Overpressure and vibration results within compliance limits.
25/04/2018	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
6/05/2018	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made.
25/05/2018	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
25/05/2018	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
2/06/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
2/06/2018	Email	Blasting (V/O)	Wyaldra Lane	Investigation revealed a blast was fired at MCO on 02/06/18. Overpressure and vibration results within compliance limits.
4/06/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
6/06/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
7/06/2018	Complaints Line	Blasting (V/O)	Winchester Crescent	Investigation revealed a blast was fired at MCO on 07/06/18. Overpressure and vibration results within compliance limits.
7/06/2018	Complaints Line	Blasting (V/O)	Ridge Road	Investigation revealed a blast was fired at MCO on 07/06/18. Overpressure and vibration results within compliance limits.
9/06/2018	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.

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10/06/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
10/06/2018	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
13/06/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
24/06/2018	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
26/06/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
26/06/2018	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
29/06/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
1/07/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
1/07/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
1/07/2018	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
1/07/2018	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
2/07/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
3/07/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
4/07/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.

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5/07/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
10/07/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
22/07/2018	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
22/07/2018	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
2/08/2018	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
2/08/2018	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
10/08/2018	Complaints Line	Blasting (V/O)	Ridge Road	Investigation revealed a blast was fired at MCO on 07/06/18. Overpressure and vibration results within compliance limits.
11/08/2018	Complaints Line	Noise	Cooyal Lane	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
24/08/2018	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
25/08/2018	Complaints Line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
27/08/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
24/09/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
26/09/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
7/10/2018	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.

Date	Category Direct / Indirect	Type	Location	Complaint Investigation
27/10/2018	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
11/11/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
12/11/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
19/11/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
27/11/2018	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.