

Date	Category Direct / Indirect	Type	Location	Complaint Description
6/01/2018	Complaints Line	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Complainant not contacted upon their request.
27/01/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
27/01/2018	Complaints Line	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Complainant not contacted upon their request.
27/01/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
28/01/2018	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. The Complainant was Contacted on 28/01/2018, a message was left.
26/02/2018	Complaints Line	Blast	Winchester Crescent	Investigation revealed that no blast was fired by MCO on 26/02/2018.