

Date	Type	Location	Complaint Description
6/01/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring Results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
6/01/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
7/01/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring Results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
7/01/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
8/01/2017	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring Results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
9/01/2017	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
10/01/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
10/01/2017	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring Results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
10/01/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
13/01/2017	Air	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Dust levels. No actions required. Caller advised of investigation, results and actions.
21/01/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.

Date	Type	Location	Complaint Description
23/01/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
4/02/2017	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
5/02/2017	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
22/02/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
24/02/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
27/02/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. The Caller was unable to be contacted.
28/02/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
28/02/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
1/03/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
1/03/2017	Noise	Ridge Road	No investigation was conducted. A message was left. No further action was required.
8/03/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
8/03/2017	Blast	Winchester Crescent	No Investigation was Conducted. Caller advised of investigation, results and actions.

Date	Type	Location	Complaint Description
20/03/2017	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. No actions required. Caller advised of investigation, results and actions.
22/03/2017	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
24/03/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. The Caller was contacted within 24Hours, a message was left. No further action was required.
26/03/2017	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
31/03/2017	Noise	Winchester Crescent	The Caller was contacted on 03/04/2017, a message was left.
5/04/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
6/04/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
7/04/2017	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
7/04/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
17/04/2017	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. The Caller was contacted on 18/04/17. A message was left.
18/04/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.

Date	Type	Location	Complaint Description
18/04/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. The Caller was not able to be contacted.
19/04/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
21/04/2017	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
21/04/2017	Blast	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Blast levels. No actions required. Caller advised of investigation, results and actions.
24/04/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
24/04/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
27/04/2017	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
29/04/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
4/05/2017	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
4/05/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. A message was left.
4/05/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. A message was left.

Date	Type	Location	Complaint Description
4/05/2017	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
4/05/2017	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. A message was left.
7/05/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. A message was left.
7/05/2017	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. A message was left.
7/05/2017	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. A message was left.
8/05/2017	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required.
8/05/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
9/05/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
9/05/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
14/05/2017	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
17/05/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.

Date	Type	Location	Complaint Description
19/05/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller not able to be contacted.
1/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
3/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
10/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
11/06/2017	Noise	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
11/06/2017	Noise	Moolarben Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. a message was left.
14/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller not able to be contacted.
15/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. The Caller was not contacted.
17/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
17/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
17/06/2017	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.

Date	Type	Location	Complaint Description
18/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
19/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
22/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
22/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
28/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
30/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
30/06/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
1/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
1/07/2017	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions. Caller advised of investigation,
2/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions. Caller advised of investigation, results and actions.
3/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.

Date	Type	Location	Complaint Description
3/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
12/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
16/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
21/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
21/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
22/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
27/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
27/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. The Caller was not contacted upon their request.
27/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
30/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller unable to be contacted.
31/07/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.

Date	Type	Location	Complaint Description
2/08/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller not contacted upon their request.
3/08/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller unable to be contacted.
14/08/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
27/08/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. The Caller was not contacted upon their request.
30/08/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
31/08/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller unable to be contacted.
1/09/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
24/09/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. The Complainant was not contacted upon their request.
2/10/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. The Complainant was not able to be contacted. No further action was required.
2/10/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
5/10/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. The Complainant was not contacted upon their request.

Date	Type	Location	Complaint Description
6/10/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller not able to be contacted. A message was left.
12/11/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Complainant not able to be contacted.
20/11/2017	Water	Saddlers Creek Road	Investigation revealed no water releases. No actions required. Complainant advised of investigation.
21/11/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. The Complainant was not contacted upon their request.
22/11/2017	Other	Ulan Road	Complaint discussed with complainant.
24/11/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.
28/11/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
29/11/2017	Blast	Winchester Crescent	Investigation revealed no blast fired on day of call. A message was left for the caller.
4/12/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made. Complainant was unable to be contacted. A message was left for the caller.
8/12/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Complainant was unable to be contacted. A message was left for the caller.
10/12/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. Caller advised of investigation, results and actions.
11/12/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made. Caller advised of investigation, results and actions.

Date	Type	Location	Complaint Description
13/12/2017	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. No actions required. The Complainant was not contacted upon their request.
14/12/2017	Noise	Ulan Road	Complaint was discussed with caller.
21/12/2017	Water	Saddlers Creek Road	Investigation was conducted. Complainant advised of investigation, results and actions.