

Date	Category Direct / Indirect	Type	Location	Complaint Investigation
31/01/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
10/02/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
17/02/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
17/02/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
25/02/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
25/02/2019	Complaints Line	Blasting	Ridge Road	Investigation revealed a blast was fired at MCO on 02/06/18. Overpressure and vibration results within compliance limits.
26/02/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
18/04/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
23/04/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.